

## History

**10-15 Transit** was formed on July 1, 1992, by the ten counties' Boards of Supervisors.

**10-15 Transit** provides public transit services in Appanoose, Davis, Jefferson, Keokuk, Lee, Lucas, Mahaska, Monroe, Van Buren, Wapello, and Wayne Counties.

**10-15 Transit** is a coordinated transportation service with the ability to serve the general public, as well as, service organizations within the eleven county area.

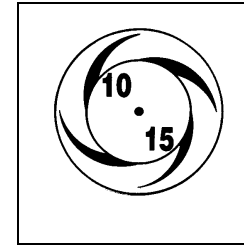
**10-15 Transit** is operated by drivers who are well trained in passenger assistance techniques, safety and emergency procedures. Each driver is required to pass rigid employment standards.

**10-15 Transit** has received both Local and State recognition for its excellence of service.

10-15 Transit  
2417 S. Emma Street  
Ottumwa, IA 52501  
Phone: 641-683-0695  
Toll Free: 800-227-6390  
Fax: 641-683-0671

[www.ottumwatransit.com](http://www.ottumwatransit.com)

10-15 Transit  
2417 S. Emma St.  
Ottumwa, IA 52501



**TRANSIT**

*Ten Fifteen Regional Transit Agency*  
2417 S. Emma Street  
Ottumwa, IA 52501  
641-683-0695  
800-227-6390



10-15 TRANSIT

TT users may place calls through Relay Iowa at 1-800-735-2942 (T.T.) toll free. This call will be relayed to 10-15 Transit at 641-683-0695.

Serving Southern Iowa ....  
Appanoose, Davis, Jefferson, Keokuk, Lee,  
Lucas, Mahaska, Monroe, Van Buren,  
Wapello and Wayne Counties.

June 2011

## Type of Service

10-15 Transit is a federally funded PUBLIC transportation system. The Iowa Department of Transportation provides operating assistance for public transportation. Service is available to ANYONE needing transportation. Services are provided without regard to race, color or national origin.

Call 1-800-227-6390 with complaints or see Grievance Procedures at [www.ottumwatransit.com](http://www.ottumwatransit.com)

10-15 Transit provides curb-to-curb and established route service. The fleet consists of lift-equipped vehicles making the system accessible to anyone.

10-15 Transit has scheduled out of county trips to enable riders to access major medical facilities and shopping centers. Information on this service may be obtained from Central Office or each county office as routes vary by location.

***NEED A RIDE – JUST CALL 10-15 TRANSIT***

Riders may use the bus for any purpose ...

- Grocery Shopping
- Medical and Dental Visits
- Congregate Meals
- Going to Work or School
- Personal Business
- Pleasure Trips

## How Do I Get Service?

### Three Easy Steps:

1. Call the Dispatcher in Central Office.
2. State your destination and desired pick up time.
3. State if you will need a return trip. If so, when.

<u>Dispatch</u>	<u>Hours</u>	<u>Phone</u>
	Mon – Fri	
Central Office	8 – 5	800-227-6390 641 683-0695
	Sat. 10 – 4	

Your call may be referred to a local dispatcher, if needed.

### Holidays Observed – No Services

New Year's Day  
 Memorial Day  
 Independence Day  
 Labor Day  
 Thanksgiving Day  
 Christmas Eve  
 Christmas Day

24-Hour advance reservation required. Same day requests may be possible if space permits, but is not guaranteed.

## Cost of Service Agency Transportation

### Contract Service – Cost / Hour

### General Public Fare

Cash of Pre-paid Ticket / Ride

	<u>Adults</u>	<u>Children</u>
Within Town	\$2.00	\$0.50
Within County	\$4.00	\$1.00
Outside County	\$10.00	\$2.50

### Special Service – Cost / Hour

### Senior Citizens

### Suggested Contribution Each Way

In Town	\$2.00
In County	\$4.00

### Medical Trips Each Way

In Area	\$25.00
Out of Area	\$1.40/mile

**FOR MORE INFORMATION  
CALL 10-15 TRANSIT CENTRAL  
OFFICE at 1-800-227-6390**